

# KENYA TEACHERS SACCO — ASSOCIATION —

### Our Ref: NITA/TRN/2262/Vol. 1/(1b).

### KETSA EDUCATION AND TRAINING CALENDAR FOR YEAR 2024

- 1. Staff program
- 2. Board program
- 3. International exposure and education trips
- 4. In-house training

## 1.STAFF PROGRAM

DATE	TARGET AUDIENCE	AREAS TO BE COVERED	VENUE	COST
5th-9th Feb, 2024	<ul><li>Marketing Personnel</li><li>BDO</li><li>Sales Personnel</li></ul>	• Market intelligence & Market research planning	Machakos	80,000-Full board & 50,000-Day conference
11th-15th Mar 2024	<ul><li>Tellers</li><li>Cashiers</li></ul>	<ul> <li>Banking operations and cash handling</li> <li>Frauds, forgeries prevention detection &amp; Investigations</li> </ul>	Nakuru	80,000-Full board & 50,000-Day conference
1st-5th Apr 2024	<ul> <li>Internal Auditors</li> <li>Compliance/Enforcem</li> <li>ent Teams</li> <li>Risk team</li> </ul>	<ul> <li>Audit of governance, strategy, ethics and risk management compliance</li> <li>Fraud detection and prevention as per the audit standards</li> </ul>	Murang'a	80,000-Full board & 50,000-Day conference
22nd-26th Apr 2024	<ul> <li>Credit Personnel</li> <li>Loan Advisors</li> <li>Debt/Recovery team</li> </ul>	<ul> <li>Assimilating modern lending techniques and technology in lending process.</li> <li>Data Protection and privacy act 2019 and Consumer Protection act.</li> </ul>	Naivasha	80,000-Full board & 50,000-Day conference
13th-17th May 2024	<ul> <li>Branch Managers</li> <li>Chief Tellers</li> <li>HOD's</li> <li>FOSA Managers</li> <li>Operations Managers</li> <li>Supervisors</li> </ul>	<ul> <li>Leadership styles and their application in SACCO management.</li> <li>Effective strategies of positioning the Sacco Brand</li> <li>Embracing digital solutions in SACCO operations.</li> </ul>	Diani	90,000-Full board & 55,000-Day conference
10th-14th Jun 2024	<ul> <li>Executive Assistants /P. As</li> <li>Office administrators</li> <li>Administrative professionals</li> </ul>	<ul> <li>Roles of PA's in the changing environment</li> <li>Adapting to new leaders &amp; work with millennial Managers</li> <li>Secret of work-life balance</li> </ul>	Murang'a	80,000-Full board & 50,000-Day conference

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DATE	TARGET AUDIENCE	AREAS TO BE COVERED	VENUE	COST
1st - 5th July 2024	• ICT personnel/team	<ul> <li>Digital Forensics and Cyber investigations: Mapping threats</li> <li>Advanced IT disaster recovery and BCP</li> </ul>	Naivasha	80,000-Full board & 50,000-Day conference
22rd-26th July 2024	<ul><li>Finance Managers</li><li>Accountants</li></ul>	<ul> <li>Data analysis Fundamentals: Analysis financial data for Sacco benefit</li> <li>Advanced Fraud, Detection, Investigation &amp; Reporting Cyber Crime in SACCO's.</li> </ul>	Mombasa	90,000-Full board & 55,000-Day conference
12th-16th Aug 2024	<ul><li>Registry/records</li><li>Data Handlers</li></ul>	<ul> <li>Monitoring and Auditing of Records         Management System     </li> <li>Records Management Policy and Standards</li> </ul>	Nakuru	80,000-Full board & 50,000-Day conference
2nd – 6th Sep 2024	<ul> <li>Office Managers</li> <li>Customer service team</li> <li>Any other Admin Assistant</li> </ul>	<ul> <li>Organizing behavioral skills for administrative professional/executive secretaries</li> <li>Communication and planning skills for admin professionals</li> </ul>	Machakos	80,000-Full board & 50,000-Day conference
23rd - 27th Sep 2024	<ul> <li>Support staff</li> <li>Drivers</li> <li>Catering personnel</li> <li>Security officers</li> <li>Office Messenger</li> <li>Any other support staffs</li> </ul>	<ul> <li>Strategic Occupational Health and Safety Management</li> <li>Work place - life balance: stress ℰ conflict management</li> <li>Self-Development and Growth</li> </ul>	Murang'a	80,000-Full board & 50,000-Day conference
21St-25th Oct 2024	<ul> <li>Finance Managers,</li> <li>Payroll Personnel,</li> <li>Financial Controllers,</li> <li>Accountants,</li> <li>R&amp;D Personnel</li> <li>Finance Personnel</li> <li>Internal Auditors</li> </ul>	• Advanced Excel Training: maximizing use of ms excel for efficiency & informed decision making.	Nairobi	80,000-Full board & 50,000-Day conference
18th-22nd Nov 2024	• All staffs retiring in 5 years	<ul> <li>Preparation for Retirement</li> <li>Personal Financial Management</li> </ul>	Nairobi	80,000-Full board & 50,000-Day conference
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### 2. BOARD

DATE	TARGET AUDIENCE	AREAS TO BE COVERED	VENUE	COST
28th Feb-3rd Mar, 2024	<ul> <li>Annual Leaders' Summit</li> <li>Board of Directors</li> <li>CEOs</li> <li>Senior Managers</li> </ul>	<ul> <li>Beyond Change management: Advanced strategies for today's transformational leaders</li> <li>A smart choice for Saccos investment</li> </ul>	Mombasa	55,000-Day conference
27th-31st May 2024	CEOs Workshop	<ul> <li>Strategic Marketing and Branding</li> <li>Financial Management and Governance</li> <li>Data Analytics and Decision-Making</li> <li>Industry Trends and Market Insights</li> </ul>	Malindi	55,000-Day conference
22nd - 26th July 2024	• Finance & Admin committee	<ul> <li>Financial analysis and interpretation, budgeting and financial planning.</li> <li>Investment strategies and risk management.</li> <li>Data protection and privacy laws.</li> </ul>	Mombasa	55,000-Day conference
26th-3oth Aug 2024	<ul><li>Board of Directors</li><li>CEOs</li></ul>	<ul> <li>Preparation for Retirement</li> <li>Savings mobilization &amp; Investment Options</li> </ul>	Diani	55,000-Day conference
2nd-6th Sep 2024	<ul> <li>Supervisory</li> <li>Committee/ Audit</li> <li>Committee</li> </ul>	<ul> <li>Governance, risk and compliance</li> <li>Fraud detection and prevention as per the audit standards</li> <li>Risk based Internal Audit</li> </ul>	Mombasa	55,000-Day conference
4th-8th Nov 2024	Annual Leaders Workshop  • Board of Directors  • CEOs  • Senior Managers	<ul> <li>Emotional Intelligence EQ for innovative leadership and corporate teamwork</li> <li>Transformative Leadership &amp; Change management</li> </ul>	Mombasa	55,000-Day conference

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### 3. INTERNATIONAL EDUCATION AND EXPOSURE TRIPS

DATE	TARGET AUDIENCE	VENUE
8th-15th April, 2024	Board, CEOs and Senior management	THAILAND
5th – 12th August, 2024	Board, CEOs and Senior management	TURKEY
9th -16th December, 2024	Board, CEOs and Senior management	SEYCHELLES

#### 4. INHOUSE TAILOR-MADE STAFF TRAINING

- 1) Personal Financial Management
- 2) Customer Service/Care/Experience
- 3) Data Protection and Privacy Act
- 4) UFAA (Unclaimed Financial Assets) Implications for Saccos.
- 5) POCAMLA (Proceeds of Crime and Anti Money Laundering Act 2009) Implications for Saccos
- 6) Cyber Crime & Threats and Fraud detection & Prevention
- 7) Cash and Treasury Management & Anti-Money Laundering
- 8) Financial Literacy, Savings & Budgeting
- 9) Credit Management & Debt recovery strategies
- 10) Design, monitoring & Implementation of Individual & Micro Loans
- 11) Savings mobilization & Investment Options /Opportunities
- 12) Sacco link Reconciliation
- 13) Teambuilding and Stress management
- 14) Advanced Excel Training: maximizing use of ms excel for efficiency & informed decision making.

#### **BOARD MEMBERS**

- 1) Financial literacy and Understanding Financial Statements for Saccos
- 2) Risk Management and Internal controls
- 3) Legal & Regulatory Compliance for Saccos
- 4) Governance, Risk and Compliance in Saccos
- 5) Leadership and boardroom Dynamics for Saccos
- 6) Effective board Governance and Ethics for Saccos

### Please Note:

The proposed topics for the training can be changed to suit the current market need & the emerging trends.

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